

Technical Internship

Objective:

The Technical Intern will play a key role in supporting the technical team in network installation, configuration, troubleshooting, and maintenance activities. The intern will be involved in assisting with network infrastructure projects, documentation, and on-site technical support to ensure smooth system operations and will eventually become an exposure to real-world technical challenges.

Responsibilities:

- **Equipment Maintenance:**
 - Assist in maintaining and calibrating technical equipment.
 - Conduct routine checks to ensure optimal equipment functionality.
- **Troubleshooting:**
 - Collaborate with the technical team to identify and resolve equipment and system issues.
 - Participate in troubleshooting sessions and contribute to problem-solving efforts.
- **Installation and Setup:**
 - Aid in the installation and setup of technical systems and equipment.
 - Follow established procedures to ensure proper configuration.
- **Documentation:**
 - Maintain accurate and up-to-date documentation of technical procedures.
 - Create reports on equipment status, issues, and resolutions.
- **Collaboration:**
 - Work closely with team members to support ongoing projects.
 - Communicate effectively and contribute to a collaborative team environment.
- **Learning and Development:**
 - Actively engage in learning opportunities to enhance technical skills.
 - Seek guidance from experienced technicians to improve knowledge and proficiency.

Qualifications:

- Currently pursuing a Diploma/Degree in a relevant technical field. (e.g., Electrical Engineering, Computer Science, Information Technology, Networking).
- Basic understanding of technical principles and concepts.
- Basic knowledge in Project Management is an added advantage.
- Strong problem-solving and analytical skills.
- Effective communication and teamwork abilities.
- Strong willingness to learn and adapt to the new challenges.
- Hardworking, responsible, punctual & positive attitude.

Durations: Minimum 5-months internship position, with the possibility of extension or conversion to a full-time role based on performance and business needs.

Location of works: Based at Teralogic HQ in Shah Alam. The role may require travel and assignments at project sites throughout Malaysia, including Sabah and Sarawak.

Allowance: Provided on a monthly basis.

Accommodation & Transportation: Not Provided.

Benefits:

- Hands-on experience in a real-world technical environment.
- Exposure to cutting-edge technologies and systems.
- Mentorship opportunities with experienced professionals.
- Networking opportunities within the industry.
- Learn basic network configuration and troubleshooting.
- Understand real working environment in IT department.
- Improve technical and problem-solving skills.
- Opportunity to apply theoretical knowledge from university/college.
- Gain mentorship from senior engineers.
- Strengthen resume with practical IT experience.
- Develop discipline, time management and teamwork skills.

How to Apply:

Interested candidates may forward their resume, transcript every semester and cover letter to talent@teralogic.com.my and should you have any inquiries, kindly contact Ms. Hasniza Ramli at 03-5510 6717 / 019-355 9551.

Thank you.